

Quarterly Reporting - Chase UK
Q1 2024

Interface Name/Id		Interface type					
A		B					
Open Banking		Dedicated Interface					
Availability statistics		Performance statistics					
Day	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated Interface			
	D	E	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
	F	G	H	I	J		
1	100	0		107	132	0	0
2	100	0		112	132	0	0
3	100	0		109	123	0	0.01
4	100	0		109	133	8	0
5	100	0		108	131	0	0
6	100	0		101	129	0	0
7	100	0		105	133	0	0.01
8	99.86	0.14		226	126	0	1.16
9	100	0		110	125	0	0.01
10	100	0		114	131	0	0.01
11	100	0		115	132	23	0
12	100	0		120	132	0	0
13	100	0		118	136	0	0
14	100	0		119	135	0	0
15	100	0		119	136	0	0
16	100	0		121	141	0	0.01
17	100	0		121	141	0	0.01
18	100	0		118	144	0	0
19	100	0		139	144	0	0.01
20	100	0		120	143	0	0
21	100	0		118	140	0	0.01
22	100	0		119	133	0	0.01
23	100	0		118	139	0	0.01
24	100	0		116	138	0	0
25	100	0		116	139	14	0.01
26	100	0		113	132	0	0
27	100	0		112	136	0	0
28	100	0		110	136	0	0.01
29	100	0		112	128	0	0
30	100	0		113	126	0	0
31	100	0		118	129	0	0
32	100	0		125	146	14	0.01
33	100	0		110	133	0	0.01
34	100	0		113	143	0	0.01

35	100	0
36	100	0
37	100	0
38	100	0
39	100	0
40	100	0
41	100	0
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	100	0
49	100	0
50	99.99	0.01
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	100	0
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	100	0
73	100	0
74	100	0
75	100	0
76	100	0
77	100	0
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	100	0
86	100	0
87	100	0
88	100	0

	116	134	0	0.01
	117	131	0	0
	114	139	0	0
	115	138	0	0
	120	134	0	0.02
	120	143	0	0.02
	119	135	0	0.02
	114	136	0	0.01
	118	136	0	0.02
	116	132	0	0.02
	115	132	0	0.02
	115	133	0	0.02
	112	129	0	0.01
	114	144	0	0.01
	111	138	0	0.01
	117	140	0	0.16
	115	139	0	0
	113	134	0	0
	117	135	0	0
	116	132	0	0
	116	135	0	0
	115	130	0	0
	116	131	0	0
	114	131	0	0
	116	128	0	0
	118	113	0	0
	126	121	0	0
	120	136	0	0
	120	138	0	0
	124	135	0	0
	120	139	0	0
	124	143	0	0.01
	120	139	0	0
	120	137	0	0.01
	118	139	0	0
	119	138	0	0.01
	122	144	0	0.01
	120	140	0	0
	120	141	0	0
	126	144	0	0.01
	120	141	0	0
	118	144	0	0
	119	149	0	0
	121	149	0	0.04
	118	144	0	0
	119	142	0	0
	118	142	0	0.01
	120	144	0	0
	120	141	0	0.01
	118	144	0	0
	120	142	0	0
	119	143	0	0
	119	144	0	0
	144	143	0	0

89	100	0	121	140	0	0
90	100	0	119	141	0	0
91	100	0	122	143	0	0.07
92						

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PSP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0	128				
2	100	0	132				
3	99.96	0.04	130				
4	100	0	130				
5	100	0	132				
6	99.86	0.14	132				
7	99.99	0.01	130				
8	99.99	0.01	145				
9	100	0	130				
10	100	0	130				
11	100	0	132				
12	99.99	0.01	135				
13	100	0	131				
14	100	0	130				
15	100	0	130				
16	100	0	134				
17	100	0	130				
18	99.99	0.01	131				
19	100	0	129				
20	100	0	134				
21	100	0	132				
22	100	0	131				
23	100	0	127				
24	100	0	127				
25	100	0	125				
26	100	0	127				
27	100	0	124				
28	100	0	124				
29	100	0	125				
30	100	0	126				
31	99.99	0.01	129				

32	99.82	0.18
33	100	0
34	100	0
35	99.96	0.04
36	100	0
37	100	0
38	99.96	0.04
39	100	0
40	99.99	0.01
41	100	0
42	100	0
43	100	0
44	99.99	0.01
45	100	0
46	100	0
47	99.99	0.01
48	100	0
49	100	0
50	100	0
51	99.96	0.04
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	99.99	0.01
58	100	0
59	100	0
60	100	0
61	98.54	1.46
62	99.96	0.04
63	100	0
64	100	0
65	99.99	0.01
66	99.99	0.01
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	100	0
73	100	0
74	99.99	0.01
75	100	0
76	100	0
77	100	0
78	99.99	0.01
79	100	0
80	100	0
81	100	0
82	99.99	0.01
83	100	0
84	100	0
85	100	0

170				
125				
124				
123				
123				
122				
122				
123				
124				
124				
120				
123				
125				
129				
130				
123				
122				
121				
124				
126				
125				
125				
126				
125				
125				
126				
124				
125				
125				
263				
121				
118				
122				
120				
121				
119				
120				
119				
118				
120				
120				
120				
121				
118				
115				
115				
118				
117				
117				
118				
119				
117				
116				
120				

86	100	0
87	100	0
88	99.61	0.39
89	100	0
90	100	0
91	99.96	0.04
92		

119				
119				
141				
121				
122				
121				